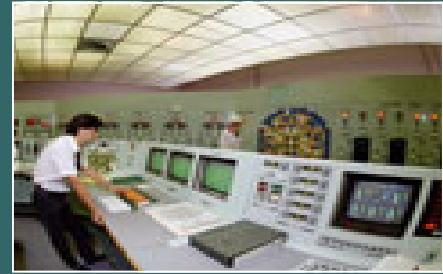




# Product/Service Information



## Our Client Feedback ....

NMC Monticello Power Plant – “Thanks for coming up on such short notice. Your assessment has provided very strategic recommendations that will help our program.” SVP (February, 2004)

DC Cook Power Plant – “Your comments and suggestions will help us get even better and made this a stronger document!” Training Manager (February, 2004)

Exelon Reactor Services – “I really thought the root cause analysis report was comprehensive and well written, especially given the sensitivity of the issues.” NWI “really nailed the root causes.” Outage Manager (February, 2004)

Quad Cities Station – “Very valuable insights provided” when NWI participated as chair on two preparatory boards. SVP (December, 2003 and November, 2003)

American Electric – “Great report! This will definitely help us get better.” Training Manager (January, 2004)

LaSalle County Station – ...in bringing in NWI as mock board support... “We need to do this kind of thing again. The insights really helped us get ready for the accreditation board!”, SVP (November, 2003)

Exelon Reactor Services – “The root cause report looks great. Thanks for all your help with this.” “Nice job!” Root Cause Reviewer and Project Manager (April, 2004)

Exelon Reactor Services, Dresden Station – “The training materials for dry cask storage re-qual training look great and were very effective. Thanks for all your help with this...” Site Reactor Services Manager (April, 2005)

Three Mile Island – “The probation recovery assistance that you provided was extremely valuable and timely. The recovery strategy was of great help to us in successfully getting us back on track!” Training Director (March, 2005)

FP&L Corporate - “The work on Human Performance NWI did for our plants will definitely take us forward as a company...the deliverables were of high quality and the project was very cost effective!” Corporate Training and Human Performance Manager (October, 2004)

Palo Verde Nuclear Generating Station – “Thanks for helping us get through a very challenging time at PVNGS. I don’t know what we would have done without NWI’s expert help!” ImPACT Project Group Manager- NRC 95-003 (October, 2007)

San Onofre Nuclear Generating Station – “The leadership review was very thorough and very atypical of most vendor reports...as it had practical actions that we can take action on!” Engineering and Training Vice President (January, 2008)

Exelon New Plant Development – “I have been trying to get results from other vendors and NWI came in and gave us a quality product in just 2 1/2 months!” New Plant Development Manager (April, 2008)



**With competitive rates, NWI Consulting, LLC provides power plant and corporate services in numerous areas including training, operations, maintenance, radiation protection, chemistry and emergency preparedness. These areas as well as organizational development strategies and executive management effectiveness are just some of the broad expertise NWI retains. High value and results oriented, NWI Consulting, LLC has a broad portfolio of nationwide clients.**

**Human Performance** NWI has developed effective strategies and tools such as Dynamic Learning Activities and Human Performance Checklists to help your workforce minimize errors on the job.

**Maintenance** Work management techniques, valve training, instrumentation and controls, and behavior improvement tools are just some of the products and areas of expertise that NWI delivers to obtain effective results.

**Operations** Whether it’s configuration control challenges, crew dynamics, simulator fidelity/realism or workforce standards issues, let NWI provide plausible strategies and tools to get results.

**Dry Cask Fuel Storage** Effective implementation of dry cask storage (e.g., spent fuel preparation, transport, and storage) is a critical challenge today. Let NWI’s experienced professionals help you train your workforce for this critical work evolution.

**Radiation Protection/Chemistry/EP** Whether your challenges include areas for improvement in source term controls, ALARA, post job critiques, shutdown chemistry strategies, e-plan submittals or workforce standard issues, NWI provides tools which will improve organizational performance in these areas and more.

**Training** Training and qualification can be particularly challenging trying to navigate through accreditation objectives, criteria, and writing standards for Accreditation Self Evaluation Reports. NWI provides critical assessments as well as mock board design and implementation which leads to successful accreditation renewal. In addition, NWI can augment your training staff with experienced professionals, develop NRC ILT exams, conduct effective instructor simulator training as well as developing and conducting training in all of your principle disciplines.